



SUPPORTERS' CODE OF CONDUCT

Blackpool Football Club looks forward to welcoming you to Bloomfield Road. This Code of Conduct acts to principally guide and advise ticket holders of the protocols in place ahead of and during the matchday event.

The Club has put in place a range of processes to help create an enjoyable environment for all supporters at our matches, however it is vitally important that all attendees understand the requirements of this code, to play their part in creating a safe experience.

Supporters are kindly reminded to adhere to this Code of Conduct at all times, and follow all safety requirements, to assist Club staff and stewards, and to help protect you and your fellow fans.

- By attending the stadium, you are confirming that at the time you comply with the latest Government guidance relating to Covid-19. You have self-assessed your health status, and by opting in you have given careful consideration of the associated risks and of your own vulnerability. If you or anyone in your household experience symptoms of Covid-19 you must not attend.
- In order to mitigate the risk of Covid 19 it is a recommendation of Public Health England that you conduct a self-lateral flow test no more than 24 hrs prior to attending the stadium. (This is not a condition of entry).
- In the event you develop COVID-19 symptoms whilst at the Stadium, please notify the nearest steward immediately, who will direct you to the appropriate medical facility.
- Supporters should take care when travelling to the stadium and consider the use of face coverings when in crowded environments such as in trains and public transport.
- Government guidelines state that members of the public are expected to wear face coverings in any crowded or enclosed spaces. Face coverings must be worn when entering the stadium and when in enclosed areas such as the concourses, toilets and in hospitality areas. This is not required in the stadium bowl but you may consider it appropriate to do so. Face coverings do not need to be worn whilst eating, consuming drinks or if exempt.
- Please be respectful to supporters and staff in your vicinity, avoid close contact with those not known to you, and take a responsible approach to others, whose circumstances may differ from your own.
- Avoid hugs, high-fives and any close contact with people who are not within your social bubble.
- Please ignore the directional arrows and social distancing signage in the stadium these are being left in place for the time being should they be required again.
- Turnstiles will open from 90 minutes before kick-off. Please arrive in good time to go through all the necessary entry procedures.



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- Make sure in advance that you know where your entry point is, and, if an entry time is specified on your ticket, be there on time. We advise you to be inside the stadium no later than 30 minutes prior to kick off.
- Be aware that your temperature might be taken before entry.
- Refreshment kiosks will be open within the concourses. Please wear your face covering whilst queuing.
- Always maintain good hand hygiene around the stadium – use any sanitiser dispensers provided and avoid touching your face or handles and railings whenever possible.
- Please observe respiratory etiquette – always cover your mouth if needing to cough or sneeze.
- Take care when shouting, singing or celebrating.
- If you are attending with other members of your family bubble, please make sure they have read and understood these guidelines too.
- Your ticket is for your own use only, do not pass it on to anyone else. Should you not be able to attend the game, please contact the Club Shop at tickets@blackpoolfc.co.uk as soon as possible.
- Your details will be used for track and trace purposes if required, these are kept secure on the ticketing system.
- Should the ball be kicked into the stands do not return it to the field of play, return it to one of the ball boys/girls for sanitising purposes.
- At the end of the game do not approach any of the players or officials, autographs will not be given
- Please be patient when moving around and leaving the stadium, be considerate towards stewards, and listen to their advice, in order to help ensure the Stadium event is safely and efficiently managed.
- The Club would like to remind all supporters that the use of any pyrotechnic device (*flares, smoke bombs and fireworks*) is strictly prohibited within the stadium and strong action will be taken in the event of any such devices being found on any person inside the stadium.
- In addition to this guidance, please comply with all other ground regulations and the requests or directions of the stewards. Anyone not observing these requirements will be warned and possibly ejected from the Stadium / not permitted to attend future fixtures.

Thank you for your support and co-operation. Stay alert! Stay safe! Help us all – your fellow fans, your club, your sport, your community!

Remember: **HANDS** **FACE** **SPACE** **FRESH AIR**



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